



# Harbor Funds

## Harbor Interactive Phone System Guide

Harbor Funds offers shareholders the ability to access and manage their Harbor Funds accounts by using an interactive phone system. The instructions below provide an overview of how to use that system.

To call Harbor Funds Interactive Phone System, call: **800-422-1050**

When calling, just speak the words shown below to use the system.

If you would prefer to use your **touch-tone** keypad, press \* \*

To manage your account online, visit: [www.harborfunds.com](http://www.harborfunds.com)

	<b>Voice Commands</b>	<b>Touch-Tone Commands</b>
<b>Obtain Fund Information</b>	<b>Fund prices/NAV:</b> Say "Prices"	<b>Fund prices/NAV:</b> Press 2, 1
	<b>Dividend information:</b> Say "Dividends"	<b>Dividend information:</b> Press 2, 4
	<b>Total Returns:</b> Say "Total Returns"	<b>Total Returns:</b> Press 2, 3
	<b>Fund Objectives:</b> Say "Investment Objectives"	<b>Fund Objectives:</b> Press 2, 5
	<i>NOTE: Any of the options above can be specified for a particular fund by adding the Fund Name after the keyword. (e.g. "Prices Bond Fund")</i>	<b>Manager Commentaries:</b> Press 4
<b>Obtain Fund Company Information</b>	<b>Internet Address:</b> Say "Website"	<b>Internet Address:</b> Press 3
	<b>Mailing Instructions:</b> Say "Mailing Information"	<b>Mailing Instructions:</b> Press 3, 1
	<b>Wire Instructions:</b> Say "Wire Instructions"	<b>Wire Instructions:</b> Press 3, 4
<b>Manage Your Account</b>	<b>Portfolio balance:</b> Say "Portfolio Balance"	<b>Portfolio balance:</b> Press 1, 1
	<b>Purchase:</b> Say "Purchase"	<b>Purchase:</b> Press 1, 2, 2
	<b>Redeem:</b> Say "Redeem"	<b>Redeem:</b> Press 1, 2, 4
	<b>Exchange:</b> Say "Exchange"	<b>Exchange:</b> Press 1, 2, 3
	<b>Request Duplicate Statements:</b> Say "Statements"	<b>Request Duplicate Statements:</b> Press 1, 4, 2
	<b>Check Cost Basis Election:</b> Say "Cost Basis"	<b>Check Cost Basis Election:</b> Press 5

<b>Account Maintenance</b>	<b>Update PIN:</b> Say "Change PIN"	<b>Update PIN:</b> Press 1, 5
<b>Tips For Using The Phone System</b>	<ul style="list-style-type: none"> <li>▪ To reach Shareholder Services at anytime: Press 0 or say "Representative"</li> <li>▪ To get to the Main Menu at anytime: Say "Main Menu"</li> <li>▪ For a list of options: Say "Help"</li> <li>▪ To access the Touch Tone system at anytime: Press * *</li> <li>▪ When setting up a PIN, always have TIN/SSN, and account number readily available.</li> <li>▪ PINs are required to be between 4-8 digits long.</li> </ul>	
<b>Frequently Asked Questions</b>	<p><b>Q: Does the phone system recognize speech and touch tone?</b></p> <p><b>A:</b> Yes, when you initially call the Harbor Funds phone system, you are defaulted to the speech recognition system. In this part of the system, you may speak your requests. There is also a touch tone portion to the phone system that you may access if you press ** at anytime during your call. Here you may only select options by dialing in your request using the keypad.</p> <p><b>Q: What information is required in order to register my account via the phone system?</b></p> <p><b>A:</b> In order to access your account using the phone system, you will need your register using your SSN/TIN and your account number.</p>	

*Continued...*

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**Fund  
Numbers**

The following Fund Numbers may make it more convenient to refer to specific funds while using the Interactive Phone System.

<b>FUND</b>	<b>INST</b>	<b>INV</b>
Capital Appreciation	2012	2412
Mid Cap Growth	2019	2419
Small Cap Growth	2010	2410
Large Cap Value	2013	2413
Mid Cap Value	2023	2423
Small Cap Value	2022	2422
Small Company Value	2028	2428
International	2011	2411
International Growth	2017	2417
Global Value	2027	2427
Global Growth	2030	2430
Commodity Real Return Strategy	2029	n/a
Unconstrained Bond	2032	n/a
Flexible Capital	2033	2433
Convertible Securities	2034	2434
Emerging Markets Debt	2035	n/a
High Yield Bond	2024	2424
Bond	2014	n/a
Real Return	2025	n/a
Money Market	2015	n/a